



CALIFORNIA PRIVACY INFORMATION FOR CUSTOMERS

The **California Consumer Privacy Act** (CCPA) goes into effect on January 1, 2020 and provides California residents specific rights with respect to the collection of their personal information. The CCPA applies to any for-profit legal entity doing business in California that collects and controls personal information regarding California residents. Additionally, it must meet any of the following thresholds:

- Have \$25 million or more in annual gross revenue; or
- Derive more than 50% of its annual income from the sale of consumer personal information; or
- Buy, sell, or share the personal information of more than 50,000 consumers annually.

How does Formstack help me comply with the CCPA?

Similar to the General Data Protection Regulation (“GDPR”), the CCPA will require businesses to provide increased transparency regarding its collection of personal information. Formstack’s existing **GDPR** solutions can provide guidance to help you on your road to CCPA compliance.

Formstack also provides a number of features to assist you in complying with your obligations under the CCPA:

Data Portability and Access Requests

The CCPA grants consumers the right to request access to the data a business holds about them. Our solutions allow you to quickly export data into a portable and easily accessible format.

- Formstack Forms-Here are the **tools** to get you started.
- Formstack Documents (formerly Webmerge)-dependent upon plan & professional support.
- Formstack Sign-Exporting metadata will begin in Q1 2020.
- Formstack QuickTapSurvey-Learn more about **data exports**.

Deletion Requests

Consumers have the right to request the deletion of personal information, subject to certain exceptions. Formstack’s products allow you to accommodate these deletion requests in an efficient

manner.

- Formstack Forms-Learn more in this [article](#).
- Formstack Documents-Admin users have the ability to delete user accounts. Manage permission levels [here](#).
- Formstack Sync- Delete [users](#) & keep track of deletion requests [here](#).
- Formstack Sign-Deactivating [users](#).
- Formstack QuickTapSurvey-How to delete a [user](#).

Between January 1, 2020, and December 31, 2020, Formstack received 0 requests to know and 0 requests to delete from California consumers.

Disclaimer: The information in this Notice is not intended to serve as legal advice. If you're preparing to comply with the CCPA, we recommend that you work with a trusted legal partner to fully understand your obligations under the CCPA.